

What You Should Know When Transferring to Permanent Supportive Housing

What is Permanent Supportive Housing (PSH)?

- Permanent housing in which housing assistance and supportive services are provided
- Meant for individuals and families who have experienced chronic homelessness and need ongoing support to maintain housing stability
- Provides a stable place to live while offering services that help you work toward your personal goals

What Services Will I Receive in PSH?

- Case management
- Support with accessing medical care, mental health services, etc.
- Support with building life skills

****The level of services may vary by program and may be similar to the services offered in Rapid Re-Housing (RRH).**

How Do I Know if I'm Eligible for PSH?

To qualify for PSH, you must be considered chronically homeless. This means that you have:

- A disability (Ask your case manager if you qualify) , AND
- Experience of at least 12 months of homelessness within the last 3 years.

What Documents Will I Need to Provide?

Required documents vary by agency, but some documents that are likely to be required are:

- Documentation of homelessness
- Verification of disability
- Identification documents
- Proof of income (or no income)

How Long Can I Remain in PSH?

- PSH is a long-term subsidy program. You can remain in the program as long as you are in compliance with program rules**.
- You may choose to leave at any time if you no longer want or need the services, or if you have identified an alternative housing option.

****Most PSH programs rely on government funding, and ongoing support is dependent on government funding being renewed each year.**

What Are My Responsibilities as a Participant in PSH?

- Meeting with my case manager on a regular basis for the entire duration of the program
- Paying my rent portion
- Following program rules
- Submitting any documents needed by the program

If I am Currently Housed in RRH, How Can I Be Transferred to PSH?

If you are eligible and need the services in PSH to remain stably housed, then your RRH case manager can request a transfer on your behalf.

Your RRH case manager will also assist with answering your questions, obtaining documentation, and facilitating contact with your new PSH provider.

What Else Should I Know About the Transfer Process?

- PSH availability is very limited, and most units are single occupancy rooms/studios and/or project-based units where the subsidy is tied to a specific building. Most PSH units are located on the South and West sides of the city.
- Referrals to PSH are made based on eligibility and accessibility and safety needs. Individual preference may not be taken into account.
- If you are approved for a transfer, there is no guarantee you will receive a referral to PSH. If you decline a referral, you may be at risk of exiting your current program without a PSH housing opportunity.