

# ATA Meeting 11/19/2024

## **ATA Meeting**

#### Welcome!

#### Webinar setup:

- Non-presenters are muted
- Please use the Questions area to ask questions. We will answer as many in real time as possible. Questions should be available in the left side controls. Click the arrow to expand, type your question in the text area and click Send.
- This webinar is not intended to address specific client data situations. Please contact the HMIS
   Help Desk <u>helpdesk@allchicago.org</u>
- The materials and Webinar recording will be made available via a URL link that we will send out



## Agenda

- HUD HMIS Updates
  - API Overview
- Wellsky HMIS Updates
  - Road Map
- CoC HMIS Updates
  - Visibility Overview
- Data Quality Q3 2024
- Longitudinal System Analysis (LSA) Report to HUD
- Questions



## **HUD HMIS Update**

#### Items from the HUD HMIS Lead Webinars:

- Longitudinal System Analysis Reporting is open (more on this later).
- Reminder on protecting client Personally Identifiable Information (PII)
- HUD is moving forward with a standard for an HMIS Application Programming Interface (API). An API is a set of functions that allow HMIS to exchange data in real time with other systems.
- Review of APR/CAPER requirements
  - CoC APR is required for all projects with funding source(s) with a "HUD: CoC" prefix
  - APRs are due 90 days after the project's anniversary date
  - APR must be submitted in Sage
  - ESG CAPER is required for all projects with funding source(s) with a "HUD: ESG" prefix
  - CAPERs are due 60 days after project anniversary date
  - CAPER must be submitted in Sage
  - Sage User Manual: <a href="https://www.hudexchange.info/programs/sage/">https://www.hudexchange.info/programs/sage/</a>
  - Data validation info can be found at this link:
     <a href="https://files.hudexchange.info/resources/documents/Sage-CoC-APR-Guidebook-for-CoC-Grant-Funded-Programs.pdf">https://files.hudexchange.info/resources/documents/Sage-CoC-APR-Guidebook-for-CoC-Grant-Funded-Programs.pdf</a>

## **HUD HMIS Update**

#### Items from the HUD HMIS Lead Webinars:

- Special NOFO Annual Report (APR) due December 29,2024
- PATH Annual Report upload period 9/16/2024 12/16/2024
- Updated YHDP Dashboard in Sage
- Using Eva to identify and correct data issues (more later)
- Input on FY2027 Data Standards proposed changes
  - Feedback due by May 31, 2025

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Use this survey:
<a href="https://survey.fedw1.medallia.com/?SnapHMISsurvey&utm\_source=HUD+Exchange+Mailing+List&utm\_campaign=3db60574e9-">https://survey.fedw1.medallia.com/?SnapHMISsurvey&utm\_source=HUD+Exchange+Mailing+List&utm\_campaign=3db60574e9-</a>
<a href="mailto:Community\_Campaign=3db60574e9-">Community\_Campaign=3db60574e9-</a>
<a href="mailto:Community\_Campaign=3db60574e9-">

- Or, email suggestions to <u>HMIS@hud.gov</u>
- Minor Data Standards updates were implemented by 10/1/2024 regarding the HMIS CSV file, and APR/CAPERS reports

## **HUD HMIS Update**

#### Items from the HUD HMIS Lead Webinars:

- Reminder from HUD regarding Housing Move-in Dates (prompted by issues with Rapid Re-Housing projects (RRH) and the new Services-Only RRH project type)
- Housing Move-in Date:
  - This is the date the client moved into permanent housing. It must be entered if/when a household moves into any type of permanent housing, regardless of funding source or whether the project is providing the rental assistance, to differentiate between clients who are housed and those who are experiencing homelessness at different points during their enrollment.
  - "Move-in" means a lease arrangement has been made, the client has a key or entry ability to the unit, and that the client has physically slept in the unit. This date may or may not align with the lease date. If communities need to collect lease dates for local reasons, they should use a custom data element.



# Wellsky HMIS Update

	CURRENT FOCUS (1-3 months)	NEXT (3-6 months)	LATER (6+ months)
Market Compliance	<ul> <li>Federal FY24 HMIS Report Updates</li> <li>Taxonomy Updater</li> <li>Nightly Export Updates</li> </ul>	<ul> <li>SPM Details Report</li> <li>LSA Annual Updates</li> </ul>	SPM Single-run and Export
UI/UX Enhancements	Front-end Data Quality Validations	Entry/Exit Table Updates	New Assessment Field Types
Interoperability	Client API CRUD Support	Provider API CRUD Support	API Enhancements
Infrastructure Enhancements	<ul> <li>Large DB Performance Improvements</li> <li>BusinessObjects Field Additions</li> </ul>	<ul> <li>BusinessObjects Field Additions</li> <li>MFA, SSO Support via Okta</li> </ul>	MFA, SSO Support via Okta



## **CoC HMIS Update**

#### Chicago CoC HMIS items include:

• The Chicago CoC HMIS Committee approved the implementation of the changes to HMIS visibility as part of the All Inside initiative. The visibility changes are as follows:

HMIS Data Category	New Default Visibility Proposal
HUD Assessments	Globally Shared, except HOPWA
CE Custom Assessment	Globally Shared
CE Transfer Assessments	Shared between agency and CE
HHS PATH Assessments	Globally Shared, except RHY
VA Assessments	Globally Shared
Contact Info Assessment	Globally Shared
HPCC Assessment	Globally Shared
State Homelessness Prevention	Globally Shared
AME Entry Assessment	Globally Shared

# **CoC HMIS Update**

HMIS Data Category	New Default Visibility Proposal	
COVID-19 High Risk Assessment	Globally Shared	
DFSS/IDHS Supplemental	Globally Shared	
Action Step	Globally Shared	
Call Record	Globally Shared	
Case Managers	Globally Shared	
Case Notes	Globally Shared	
Entry/Exit	Globally Shared	
File Attachment	Globally Shared	
Goals	Globally Shared	
Incident	Globally Shared	
Needs	Globally Shared	



## What is Visibility?

In the Wellsky Community Services HMIS system, Visibility refers to what data in the HMIS can be seen by that user. Visibility can be controlled in the following ways:

- By client (clients can be locked with specific exceptions)
- By HMIS data type (entry/exits, assessments, services, etc.)
- By User Role and Agency/Project assignment



## Data Quality Q3 2024 Update

- DQ Process for Q3 2024 is in process
- Ensure that all data corrections are completed by Thursday so that data is available on the day of submission.
- There should be a separate DQ report file generated for each project. Those individual files can all be included in one email submission to DataQuality@allchicago.org
- The Help Desk Article link is: <u>DQ Process Overview</u>
- If you have difficulties or questions, limited Office Hours are still available upon request. Please reach out to helpdesk@allchicago.org to request a session
- Please note that the Utilization report for Data Quality has been updated for Rapid Re-Housing Projects to use the current occupancy as the project inventory.
- Results will be posted next week



# Longitudinal System Analysis (LSA)

The Longitudinal Systems Analysis (LSA) report, produced from HMIS and submitted annually to HUD by the HMIS team, provides HUD and CoCs with critical information about how people experiencing homelessness use services in our Continuum.

We will begin reaching out to providers to correct data errors identified during the LSA process. These errors include but are not limited to:

#### 1. Duplicate and Overlapping Enrollments

- 2. Participation Status The project has an open enrollment that starts prior to the operating start date of the project.
- 3. Utilization Household Type vs Clients Enrolled
- 4. Enrollments missing a Head of Household (HOH) (no client in a household has a response for the "Relationship to Head of Household" equal to "Self (head of household)")
- 5. Enrollments with more than 1 Head of Household (HOH) (multiple clients in a household have a response for the "Relationship to Head of Household" equal to "Self (head of household)")
- In advance of the HMIS team reaching out, providers can proactively run the Head of Household and Client Location BusinessObjects Report to identify Household errors. Please see our LSA HOH article which will cover how to run the report: <a href="https://hmis.allchicago.org/hc/en-us/articles/11011146881684">https://hmis.allchicago.org/hc/en-us/articles/11011146881684</a>

# Longitudinal System Analysis (LSA)

In addition to the HMIS team reaching out, we encourage all providers to review their project data via the HUD EVA tool. This will identify all data errors and data issues related to your project. Below is a list of errors/issues identified in

EVA that providers should correct first.

- Duplicate Entries
- Overlap with a Permanent Supportive Housing project
- Missing Relationship to Head of Household
- No Head of Household
- Too Many Heads of Household
- Incorrect DOB or Entry Date
- Missing Enrollment CoC

Home Welcome to Eva! Upload HMIS CSV Export Eva is an open-source project intended for local use by HMIS Administrators in Continuums of Care (CoCs) around the U.S. and i **Edit Local Settings** communities in analyzing HMIS performance data, including coordinated entry, if your community utilizes HMIS for this purpos Eva is a web-based tool built with R Shiny. This means: View Client Counts Eva will only access your CoC's data during your session, no CoC data is being retained or viewed by anyone besides y < Assess Data Quality information. This is collected for troubleshooting and tool planning purposes. . You can upload a zipped CSV Export of up to 200 MB. The file must be hashed. View Changelog . You can stay up to date with the new features by visiting the Changelog tab. Click here to get started Instructions Need help? Citations and Special Thanks

Helpdesk Article: <a href="https://hmis.allchicago.org/hc/en-us/articles/23278345944212">https://hmis.allchicago.org/hc/en-us/articles/23278345944212</a>

EVA site: <a href="https://hmis.abtsites.com/eva/">https://hmis.abtsites.com/eva/</a>



## Questions



# Thank you!

